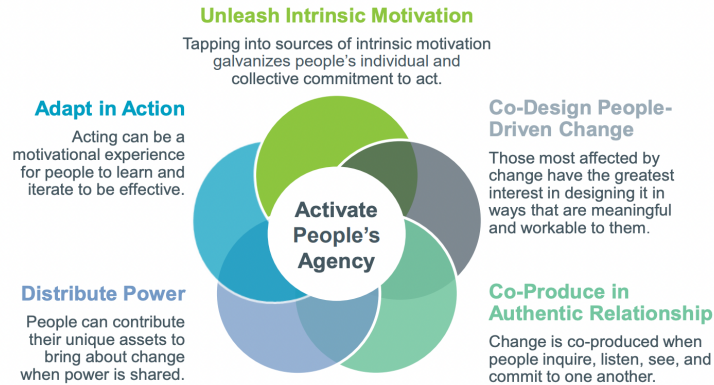


IHI Psychology of Change Framework



Which area(s) are you doing well? How do you know? What makes you strong in this/these area(s)?

Which area(s) do you want to improve in service to your impact and sustainability? What action can you take to start?